



Homelessness in Mountain View & CSA's Response

Presenter: Tom Myers, Executive Director

***We are the community's safety-net,**
providing critical support services
that preserve and promote
stability, self-reliance and dignity.*

CSA has three core programs

Homeless Prevention Services

- Homeless Services
- Housing Case Management
- Emergency rental/utility assistance
- Community Navigators

Food & Nutrition Center

- On site food pantry
- Mobile school pantry
- Challenge Diabetes program

Senior Services

- Case Management
- Intensive Case Management
- Senior Nutrition Program





Myths and Facts about Un-housed individuals/families

Myth- Homeless are lazy and don't want to work

Fact- Per HUD, 55% of homeless worked within the previous year

Myth- Getting a job will keep someone out of homelessness

Fact- Per Housing Coalition, a full-time minimum wage worker would need to work anywhere between 69-174 hours a week to pay for a “affordable” two-bedroom apartment.

Myth- Homeless are older and single

Fact- Per HUD, one in three homeless were 24 years and younger and 37% belonged to a family.

Myth- Homelessness is always related to mental illness

Fact- Per SAMHSA, one in four sheltered homeless people have a serious mental illness compared to 5% of US adults who have the same diagnosis.



Point in Time Count and Survey

[2017 Santa Clara County Homeless Census Survey](#)

Mountain View had a 51% increase in homeless population in 2017

- 2015 Census Mountain View: 271 unsheltered
- 2017 Census Mountain View: 411 unsheltered

The 2019 Point in Time and survey results will be released in June. CSA was a launch site for the Point in Time count this year.

Understanding Homelessness in Silicon Valley

[Being Homeless in Silicon Valley](#)



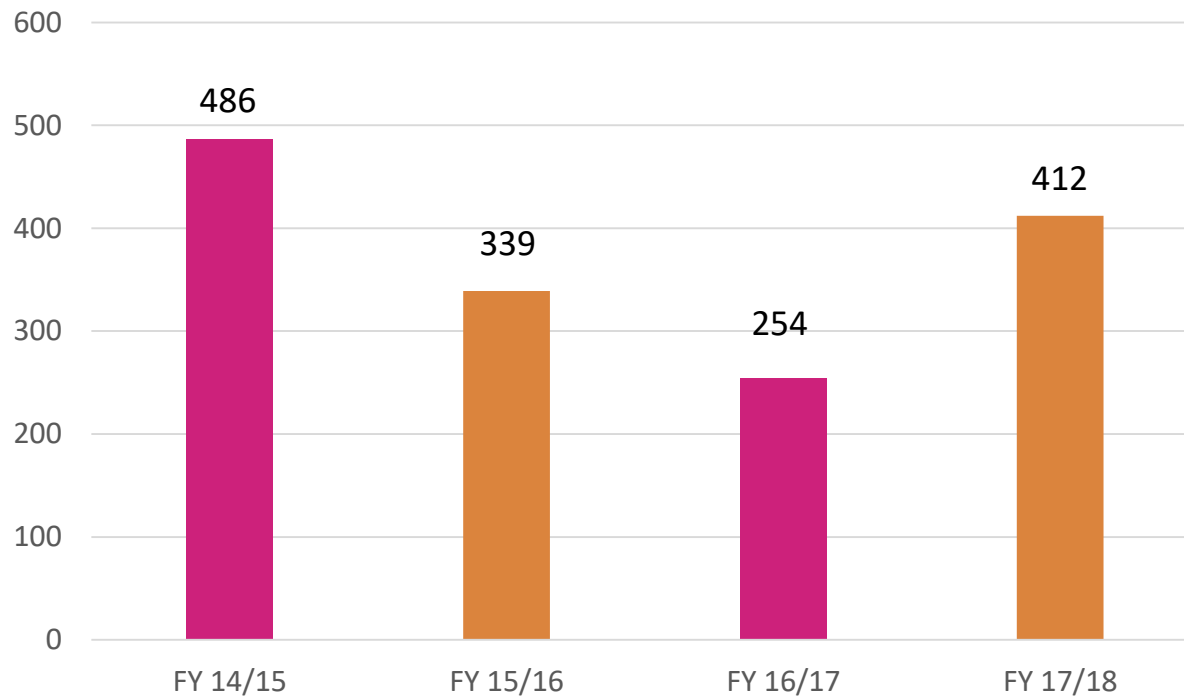
Courtesy of Stanford Journalism 2014



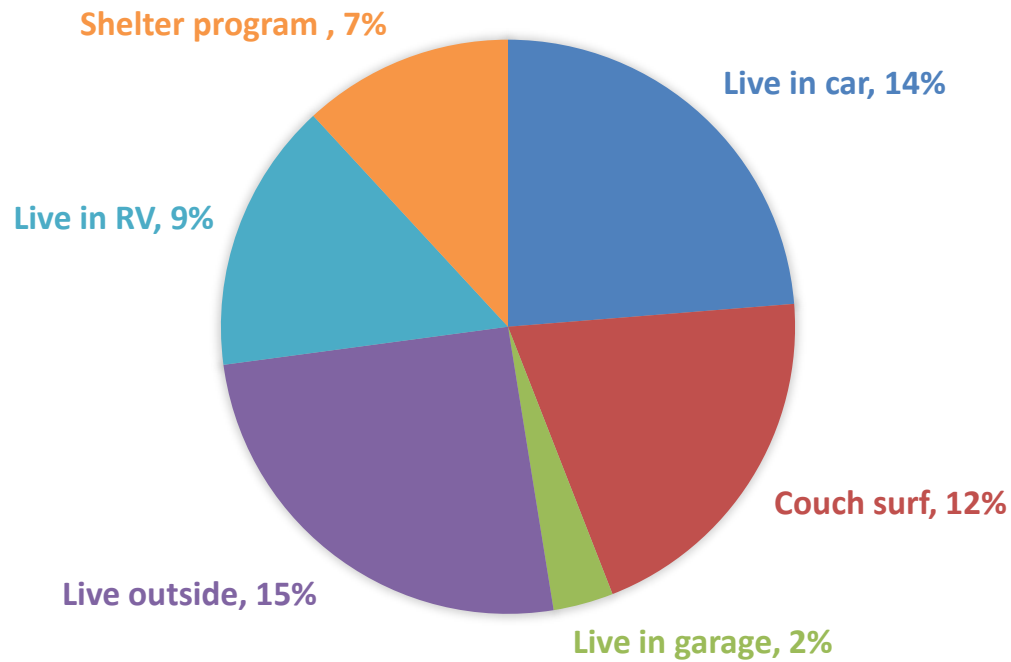
Santa Clara County: the “Housing First” model

- Everyone deserves a home.
- People are more responsive to interventions and social support services once they are housed.
- Providing stable housing significantly reduces the cost of community services such as shelter, jail, health care, substance abuse treatment, and income support.
- CSA and many other organizations are helping to get hundreds of people on the county community queue to get housing.

CSA Unhoused Clients Totals (last four years)

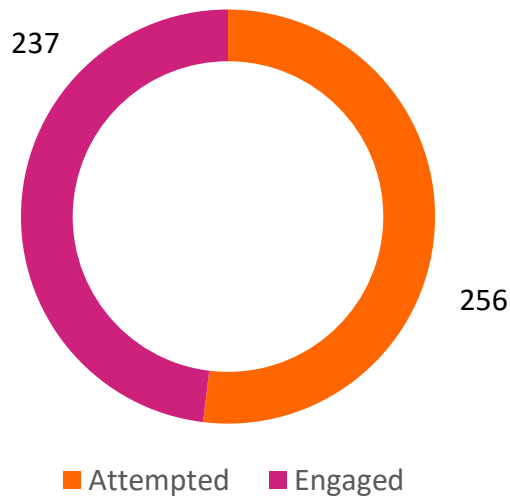


WHERE DO CSA UN-HOUSED CLIENTS STAY



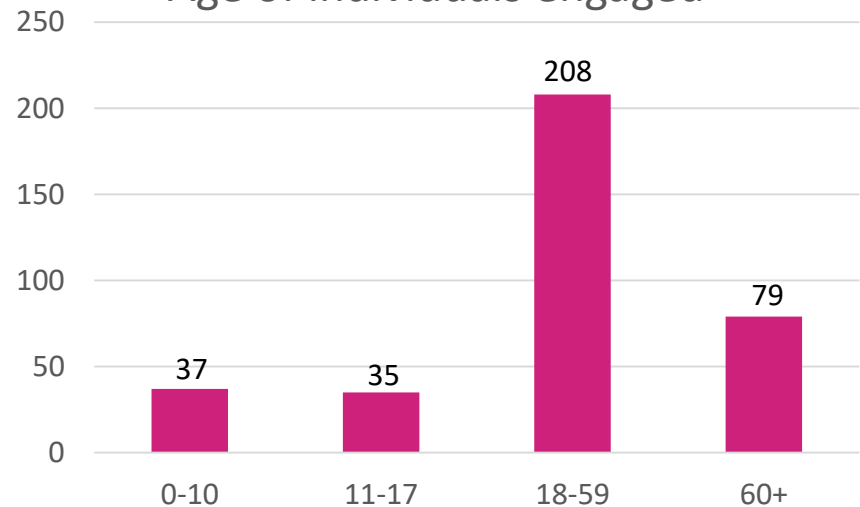
2017-2019 Vehicle Outreach

Outreach to people living in vehicles



Total of 493 vehicles reached
237 vehicles engaged, which represents 359 individuals

Age of individuals engaged



CSA collaborated with the city of Mountain View as well as the police department to conduct vehicle outreach.



CSA's Goals & Objectives

- Help people, who are unhoused, maximize their self-reliance and secure affordable housing for them .
- Help people, who are unhoused, improve the quality of their life, health, nutrition, education, income, employment, and engagement in the community.



Critical Support Services offered at CSA

- Basic Needs/Urgent & Direct Assistance Services: *food...emergency shelter referrals...toiletries...bus passes...motel vouchers*
- Income Support Services: *access to public/government benefits...job search assistance...vocational/adult education opportunities*
- Health & Treatment Services: *medical, dental & vision care referrals...mental health referrals...rehab & detox program referrals...on-site medical, dental and hygiene services.*
- Permanent Housing Services: *help with waitlist & housing applications...troubleshoot barriers to housing (credit, evictions, criminal background)...one-time financial rental assistance.*



heart...hand...hope

one person at a time

Questions?



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